

FREQUENTLY ASKED QUESTIONS CONCERNING H1N1 PRE-REGISTRATION

Q1: We have more than one site associated with our facility. Should we register as one group or individually?

A1: Those facilities with multiple sites have the option to pre-register individually or as one group. Facilities with multiple sites pre-registering as one group will be responsible for redistributing the vaccines to their sites.

Q2: Does each provider within our facility need to pre-register?

A2: No. Only the facility needs to pre-register.

Q3: Can we charge an administration fee for administering the vaccine?

A3: The provider/facility is prohibited from selling H1N1 vaccine, syringes, needles, etc. You may charge a fee for the administration of the vaccine to the patient, their health insurance plan, or other third party payer. The administration fee cannot exceed the regional Medicare vaccine administration fee. If the administration fee is billed to Medicaid, the amount billed cannot exceed the state Medicaid administration fee.

You cannot charge patients, health insurance plans, or other third party payers for the vaccine, the syringes, needles, etc., as these are provided at no cost to the provider.

Q4: I completed the pre-registration but I did not receive a confirmation email?

A4: Sites are not receiving the confirmation email because of the following reasons:

- Spam blocking settings are preventing the email from being received in your inbox.
- You cancelled out of the registration process and did not fully complete pre-registration.
- You submitted an invalid email address during pre-registration.

All of the following screens must be completed in the pre-registration module in order for your facility to be properly pre-registered:

- ADD NEW CLINIC
- ADD NEW CLINIC – ADDRESS
- ADD NEW CLINIC – CLIENT TYPES
- ADD NEW USER

Please do not pre-register again if you did not receive a confirmation email. Email the PA-SIIS at pasiis@state.pa.us and we will verify that your pre-registration is complete.

Q5: Can anyone administer the vaccine?

A5: At this time, only licensed medical professionals and pharmacists certified to administer vaccines are permitted to administer H1N1 influenza vaccine.

FREQUENTLY ASKED QUESTIONS CONCERNING H1N1 PRE-REGISTRATION

Q6: Is the vaccine just for our patients or do we have to also administer to the general public?

A6: The first priority will be your patients. It is up to the individual facilities to decide if they want to administer to the general public.

Q7: Who provides the vaccine and can the vaccine be purchased privately?

A7: The vaccine along with items such as needles, syringes, sharps containers, and alcohol swabs will be supplied directly to participating facilities at no cost from the federal government through the state. The vaccine is not available for purchasing privately.

Q8: Is this vaccine just for patients who have Medicaid/Medicare insurance or is the vaccine also for private insured patients?

A8: The vaccine is to be administered to all in the targeted population regardless of insurance type.

Q9: I accidentally entered the wrong number or I forgot to enter numbers for a specific target group. How do I go back and correct the error?

A9: You will have to pre-register your facility again. Please make sure the clinic name is spelled exactly as it is in the email confirmation you received. The latest pre-registration information based on the latest time stamp will be retained.

Q10: Will H1N1 be a one dose or two dose vaccine?

A10: At this time, we do not know if the H1N1 vaccine will be a one dose or two dose vaccine.

Q11: How many vaccines will I be receiving and when will the vaccines be distributed?

A11: Because this program is still under development, the Pennsylvania Department of Health cannot guarantee timing or size of shipments.

Q12: If I pre-register to become a H1N1 provider does that guarantee that I will become a provider?

A12: Pre-registration does not obligate or ensure that you will be chosen for participation. Pre-registered sites will receive email updates about the H1N1 influenza vaccination program and important information to prepare their facility to store, handle, and administer the vaccine properly. Those providers selected who place orders and meet the conditions of the H1N1 influenza provider agreement will receive vaccine.

Q13: When pre-registering my facility, should the estimated number of clients that I will serve within each target group be based on a time period (i.e., calendar year)?

A13: No. The estimated number of clients documented during pre-registration should represent the number of individual clients that you will serve within each targeted group.